

# John H. Maccool

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## Certifications

**BSIT/ISS (Bachelor Science degree in IT Information Systems Security), 2015**  
**Security+, 2014**  
**Network +, 2013**  
**Cert. PI & Sec., 2011**  
**AS, CIM, 2010**  
**A+, 1998**

## Key Skills

Security & Network Analyst,  
Computer Repair and Upgrading,  
Security Risks Assessments (SRAs),  
Meaningful Use Requirements,  
System Monitoring and Computer Forensics,  
Skip-Tracing,  
System Integration & Planning,  
Bi-lingual (Spanish),

## Education

University of Phoenix, Orlando, FL  
**BS in Information Technology Information Systems Security, 2013 – 2015**

Ashworth University of Norcross GA  
**Cert. in Private Investigation & Security, 2011**

Ashworth University of Norcross GA  
**AS in Computer Information Management, 2010**

## INFORMATION TECHNOLOGY SPECIALIST

*Multicertified Expert in Computer Information Management*  
**Computer/Network specialist whose qualifications include a Degree in Computer Information Management; Security+. Network+, and A+ designations; and detailed knowledge of analyst tools, Security Risks Assessments, Medisoft V17 & V19, and security technologies and best practices. Excellent knowledge of the Meaningful Use Requirements. Thirteen years of experience in the creation and deployment of solutions, repairing & upgrading networks and computers, also information assets for diverse companies and organizations.**

## Technology Summary

**Security** Anti-Virus Tools (Norton, Symantec, Ghost, etc.)  
**Technologies:** Security Risks Assessments, Meaningful Use Cores and Measures  
**Systems:** Windows (all)  
**Networking:** LANs, WANs, VPNs, Routers, Firewalls, TCP/IP  
**Software:** Windows 7/XP/Server 2008, Medisoft and Office Hours V17.x and V19.x, Visual Basic, Windows 3.xx, DOS 6.xx, MS Office

## IT Experience

Family Medical Center, Altamonte Springs, FL	<b>Senior Information Technology Consultant, 2005-Present</b>
Jefferson County, Monticello, FL	<b>Information Technology Specialist, 2002-2004</b>
Gateway Computers, Heathrow, FL	<b>Customer Service Representative, 1998-1999</b>
Computer Service Express, Winter Park, FL	<b>Computer/Network Technician, 1995-1998</b>

**Accomplishments:**

1. Slashed Office overhead by 5% by reducing vendor and employment expenses
2. Helped the office to attest for Meaningful Use in 2013 and 2014, including improving and adjusting the Core and Menu measures.
3. Created and maintain security policies and procedures with regards to confidentiality, integrity, and availability.
4. In February 2014, implemented Medisoft 19.x in office and converted the V17 database to V19.

**Recent Project Highlights:**

Became well acquainted in information systems security for clients and employers.

- **Medical/Healthcare Sector:** Currently designing a new network and maintaining their current network and systems.
- Learning **EHR/EMR** in this current sector.
- **Spanish speaking**, almost fluent